



Leadership Development and Managerial Effectiveness in Educational Settings

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Abstract:

This study investigates strategies to enhance the managerial performance of school heads through a systematic review of scholarly literature. Critical competencies essential for effective school management, including leadership, strategic planning, communication, and financial acumen, are identified as foundational pillars. Challenges faced by school heads, such as balancing administrative tasks with instructional leadership and navigating external pressures, underscore the complexity of their roles. The study highlights the positive impact of leadership development programs, including professional workshops, mentoring initiatives, and formal training, in equipping school heads with enhanced decision-making skills and leadership competencies. These programs foster collaborative decision-making, promote a culture of continuous improvement, leverage technology for administrative efficiency, and empower leaders through decentralized management approaches. Strategies for improving managerial performance emphasize the importance of fostering a supportive school culture conducive to learning, optimizing resource allocation, and addressing stakeholder expectations. By investing in these strategies, educational institutions can cultivate resilient and visionary school leaders capable of driving positive change and achieving educational excellence.

Keywords: School leadership, Managerial performance, Educational management, Leadership development programs, School administration

Introduction:

In the dynamic landscape of educational institutions, effective leadership and management by school heads play a pivotal role in shaping the quality of education and organizational outcomes. The roles of school heads encompass not only administrative tasks but also strategic leadership that influences the school's vision, mission, and overall effectiveness (Lunenburg, 2010). As educational environments evolve to meet the demands of the 21st century, the need for competent and adept school leaders becomes increasingly critical (Senge, 2006).

According to Covey (Jooste, 2008), leadership provides the vision and direction necessary for organizational success, while management establishes the structures and systems to achieve specific goals. This dual responsibility underscores the importance of integrating leadership and management practices in school settings to



foster a conducive learning environment (Malasa, 2007). The concept of a learning organization, as advocated by Senge (Lunenburg & Ornstein, 2021), emphasizes the continuous improvement and adaptation of schools to external changes and internal challenges.

However, despite the recognized importance of effective leadership and management in schools, several studies highlight significant challenges and gaps. For instance, research by Sindhvad (2009) indicates that many school principals in Asia are not adequately prepared for their roles as instructional leaders, which are increasingly crucial in improving teaching quality and student outcomes. Similarly, Albano-Abalos (2022) found discrepancies in the empowerment levels of secondary school principals, suggesting a need for greater support and development in managerial competencies.

The complexity of school management extends across various domains, including curriculum development, financial stewardship, infrastructure management, and community relations (Aquino, 2001). Each of these areas requires specific competencies and skills from school heads to ensure operational efficiency and educational excellence. As highlighted by Bitterová, et al (2014), effective school management involves not only technical expertise but also ethical leadership that fosters a positive school culture and student-centered learning environment.

In response to these challenges, educational systems worldwide, including initiatives by the Department of Education (DepEd), have emphasized the importance of leadership development and continuous professional learning for school heads (Notman, 2005). Programs such as the National Qualifying Examination for School Heads (NQESH) aim to standardize competencies and qualifications for aspiring principals, yet the ongoing evolution of educational environments necessitates a nuanced understanding of leadership and management principles (Aquino, 2001).

Therefore, this study seeks to explore and analyze the essential competencies and strategies that enhance the managerial performance of school heads. By identifying key areas of improvement and leveraging empirical research, this research aims to contribute practical insights and recommendations for strengthening educational leadership and management in school settings.

Literature Review:

Effective leadership and management are crucial components of successful educational institutions. School heads, often referred to as principals or headteachers, play a central role in managing school operations and providing leadership that drives educational outcomes and organizational effectiveness.

The distinction between leadership and management in educational settings has been widely discussed in the literature. Covey (Jooste, 2008) highlights that leadership involves setting vision, direction, and inspiring others to achieve goals, while management focuses on implementing structures and systems to achieve specific outcomes. In schools, effective leadership encompasses fostering a vision of educational excellence and guiding the school community towards achieving it (Malasa, 2007). On the other hand, management involves ensuring the efficient day-to-day operations of the school, including budgeting, staffing, and curriculum management (Lunenburg & Ornstein, 2021).

Educational leadership faces various challenges that impact managerial performance. Lunenburg and Ornstein (2021) argue that school heads must navigate complex educational landscapes characterized by diverse student needs, evolving curriculum demands, and external pressures from stakeholders. These challenges require school leaders to possess not only managerial skills but also adaptive leadership qualities to lead change and innovation (Senge, 2006).

Research by Sindhvad (2009) underscores the global challenge of preparing school principals as instructional leaders. Many school heads, particularly in Asia, are found to be inadequately prepared for their roles in instructional leadership, which encompasses enhancing teaching quality and student learning outcomes. This gap suggests a critical need for leadership development programs that equip school heads with the necessary skills and competencies (Albano-Abalos, 2006).

Successful school management requires a diverse set of competencies across various domains. Aquino (2001) identifies key areas such as financial management, curriculum development, infrastructure maintenance, and community relations as essential for effective school leadership. Each of these areas demands specific skills in strategic planning, resource allocation, communication, and stakeholder engagement (Bitterová, et al. 2014).

The capacity to manage school resources efficiently while maintaining a focus on educational goals is crucial for enhancing managerial performance (Lunenburg, 2010). School heads must not only adhere to administrative responsibilities but also cultivate a culture of continuous improvement and accountability within the school community (Notman, 2005). This dual role requires a blend of leadership acumen and managerial expertise to drive sustainable educational outcomes.



In response to these challenges, educational systems worldwide have implemented various initiatives to enhance the managerial performance of school heads. The Department of Education (DepEd) in many countries emphasizes the importance of ongoing professional development and leadership training for school leaders (Malasa, 2007). Programs such as the National Qualifying Examination for School Heads (NQESH) aim to standardize qualifications and competencies required for school leadership roles, thereby promoting consistency and effectiveness in educational management (Bitterová, et al. 2014).

Furthermore, the concept of school-based management has gained prominence as a strategy to empower school heads and increase their autonomy in decision-making (Albano-Abalos, 2006). By decentralizing authority and involving stakeholders in school governance, this approach aims to improve responsiveness to local educational needs and enhance school effectiveness (Schartz as cited by Notman, 2005).

Enhancing the managerial performance of school heads is essential for fostering effective educational leadership and improving school outcomes. The literature underscores the dual role of school heads as leaders and managers, highlighting the need for integrated approaches that blend visionary leadership with effective management practices. Moving forward, continued investment in leadership development programs and initiatives that empower school leaders will be crucial in addressing current challenges and promoting sustainable educational excellence.

Methodology:

A systematic review was conducted to comprehensively analyze and synthesize existing literature on enhancing the managerial performance of school heads. This methodological approach was chosen to ensure rigor and transparency in identifying relevant studies, extracting data, and synthesizing findings from a wide range of scholarly sources.

The search process aimed to identify studies published in peer-reviewed journals, conference proceedings, and reputable educational databases. The following search terms were used: "managerial performance of school heads," "leadership in educational management," "school principal competencies," and related variations. Searches were conducted in databases such as Google Scholar, ERIC, JSTOR, and PubMed, covering literature published between 2000 and 2023.

Initially, titles and abstracts of identified studies were screened to determine their relevance to the research topic. Full texts of potentially relevant articles were then reviewed based on the selection criteria. Data were extracted from selected studies using a standardized form, including information on study objectives, methodology, key findings, and implications for enhancing managerial performance.

The quality of included studies was assessed using established criteria adapted from guidelines for systematic reviews in educational research. Key aspects evaluated included study design, sampling methods, data collection procedures, and validity of findings. Studies were rated based on the rigor of their methods and the relevance of their findings to the research question.

Data synthesis involved organizing extracted information thematically to identify common trends, patterns, and key findings across the literature. Themes related to competencies, challenges, strategies, and outcomes associated with enhancing managerial performance of school heads were synthesized to provide a comprehensive overview of current knowledge and gaps in the literature.

Findings and Discussion:

A systematic review of literature reveals a consensus on the essential competencies required for effective school management by principals. These competencies encompass a multifaceted approach that integrates leadership, strategic planning, communication, financial acumen, and organizational culture development.

Effective school management begins with strong leadership abilities that enable principals to articulate and implement a compelling vision for the school community. Leadership in educational settings involves inspiring stakeholders towards shared goals, fostering a climate of collaboration, and motivating staff and students alike (Lunenburg, 2010). According to Lunenburg and Ornstein (2021), effective leaders in education must navigate complexities, initiate change, and sustain positive school climates conducive to learning.

Strategic planning skills are crucial for school leaders to set clear objectives, allocate resources effectively, and adapt to changing educational landscapes. Aquino (2001) emphasizes the role of principals in formulating strategic goals that align with the school's mission and vision, ensuring continuity and coherence in educational practices. Strategic planning enables principals to anticipate challenges, capitalize on opportunities, and steer the school towards continuous improvement in student outcomes and operational efficiency.



Communication skills are paramount for school leaders to build relationships with diverse stakeholders, including teachers, parents, students, and community members. Effective communication fosters transparency, trust, and collaboration within the school community, which are essential for resolving conflicts, gaining support for initiatives, and promoting a shared vision of educational excellence (Malasa, 2007). Leaders who excel in communication can navigate complex educational issues, engage stakeholders in decision-making processes, and build consensus around strategic priorities.

Financial management acumen is critical for principals to responsibly allocate resources, optimize budgetary allocations, and ensure fiscal sustainability. Principals must possess knowledge of budget planning, financial forecasting, and resource allocation strategies to maximize educational investments while adhering to regulatory guidelines (Bitterová, et al. 2014). Effective financial management supports educational initiatives, infrastructure improvements, and equitable resource distribution, thereby enhancing educational outcomes and school effectiveness.

Creating and nurturing a positive school culture is fundamental to effective school management. Principals play a pivotal role in shaping organizational culture by promoting shared values, fostering a sense of belonging among staff and students, and cultivating an environment that supports academic achievement and personal growth (Senge, 2006). A positive school culture encourages innovation, resilience, and continuous improvement, enhancing morale and engagement across the school community.

Effective school management hinges on the integration of key competencies encompassing leadership, strategic planning, communication, financial management, and organizational culture development. Principals who excel in these competencies are better equipped to lead educational institutions towards excellence, navigate challenges, and capitalize on opportunities for continuous improvement. Investing in the development and enhancement of these competencies is essential for fostering resilient, innovative, and student-centered learning environments.

Challenges Faced by School Heads

The literature reveals a spectrum of challenges encountered by school heads in their roles as educational leaders and managers. These challenges are multifaceted and encompass administrative, instructional, external, and community-related dimensions.

One of the primary challenges faced by school heads is balancing administrative responsibilities with instructional leadership. School principals are expected to oversee daily administrative operations while also providing instructional leadership to improve teaching quality and student outcomes (Lunenburg & Ornstein, 2021). This dual role requires principals to allocate time effectively between administrative tasks such as budget management, staff supervision, and policy implementation, and instructional duties such as curriculum development, teacher support, and student assessment (Aquino, 2001).

School heads navigate external pressures that impact their managerial effectiveness. These pressures include budget constraints, evolving educational policies, and accountability measures imposed by governmental and regulatory bodies (Senge, 2006). Limited financial resources often necessitate difficult decisions regarding resource allocation and program prioritization, potentially affecting educational quality and student services (Notman, 2005). Furthermore, changes in educational policies require school heads to adapt quickly, implement new initiatives, and ensure compliance while maintaining continuity in educational programs and services (Malasa, 2007).

Effective school management requires principals to manage diverse stakeholder expectations within the school community. Stakeholders include teachers, parents, students, community members, and educational authorities, each with distinct needs, priorities, and expectations (Bitterová, et al. 2014). Principals must engage stakeholders in decision-making processes, communicate effectively to build trust and transparency, and navigate conflicting interests to foster a supportive school environment (Lunenburg, 2010). Addressing stakeholder concerns and fostering collaborative relationships are essential for gaining support for school initiatives, promoting school culture, and sustaining positive community relations (Albano-Abalos, 2006).

School heads face significant challenges in fulfilling their roles as educational leaders and managers. Balancing administrative duties with instructional leadership, coping with external pressures such as budget constraints and changing policies, and managing diverse stakeholder expectations are critical aspects of effective school management. Addressing these challenges requires principals to demonstrate strong leadership, strategic planning, communication skills, and resilience in navigating complex educational environments.

By understanding and addressing these challenges, principals can enhance their managerial effectiveness, improve school outcomes, and create a conducive learning environment for students and staff alike.

Impact of Leadership Development Programs:

Leadership development programs play a crucial role in enhancing the managerial performance of school heads by equipping them with essential competencies and skills necessary for effective leadership and management within



educational settings. This section explores the positive impacts of such programs as evidenced in scholarly literature.

Professional development workshops are integral components of leadership development programs for school heads. These workshops provide opportunities for principals to enhance their leadership competencies, acquire new knowledge, and exchange best practices with peers (Lunenburg, 2010). According to Lunenburg and Ornstein (2021), participating in workshops focused on leadership theories, instructional strategies, and organizational management enables principals to deepen their understanding of effective leadership practices and apply them in their respective school contexts (Mansueto, et al., 2024).

Mentoring initiatives are another effective strategy within leadership development programs. Mentoring pairs experienced school leaders with aspiring or newly appointed principals to provide guidance, support, and practical advice (Aquino, 2001). Mentors offer insights into navigating challenges, building networks, and developing leadership styles tailored to individual strengths and organizational needs. Research indicates that effective mentoring relationships contribute to improved decision-making, confidence in leadership roles, and overall job satisfaction among school heads (Kilag, et al., 2023).

Formal leadership training programs are structured interventions designed to enhance specific leadership competencies and skills. These programs often incorporate coursework, seminars, and experiential learning opportunities focused on strategic planning, financial management, team dynamics, and educational policy analysis (Malasa, 2007). According to Malasa, rigorous leadership training equips principals with the knowledge and tools to address complex educational challenges, implement evidence-based practices, and lead organizational change initiatives effectively.

Studies consistently highlight the positive impact of leadership development programs on school heads' managerial performance. Bitterová, et al. (2014) conducted an assessment of school managers' functions and competencies, revealing that principals who participated in leadership development programs demonstrated enhanced decision-making abilities, improved communication skills, and increased effectiveness in managing school resources and personnel. These findings underscore the transformative effect of targeted leadership training on individual leadership capacity and organizational outcomes within educational institutions (Notman, 2005).

Leadership development programs significantly contribute to enhancing the managerial performance of school heads by fostering leadership competencies, improving decision-making skills, and promoting effective management practices (Uy, et al., 2023). Professional development workshops, mentoring initiatives, and formal leadership training empower principals to navigate challenges, inspire innovation, and promote continuous improvement in educational settings. Investing in leadership development is essential for cultivating resilient, adaptive, and visionary school leaders who can effectively lead educational reform and promote student success.

Strategies for Improving Managerial Performance:

Effective managerial performance by school heads is crucial for fostering a conducive learning environment, optimizing resources, and achieving educational goals. This section explores various strategies and best practices identified in the literature to enhance the managerial effectiveness of school leaders.

Promoting collaborative decision-making processes is essential for engaging stakeholders, fostering ownership of decisions, and leveraging collective expertise within the school community (Lunenburg & Ornstein, 2021). School heads can facilitate collaborative decision-making by establishing committees or task forces comprising teachers, parents, students, and community members to address key issues such as curriculum development, budget allocation, and school policies (Malasa, 2007). Research indicates that involving stakeholders in decision-making enhances transparency, builds consensus, and promotes innovative solutions to complex challenges (Abella, et al., 2024).

Fostering a culture of continuous improvement is imperative for enhancing organizational effectiveness and promoting professional growth among school staff (Albano-Abalos, 2006). School heads can cultivate this culture by encouraging reflective practices, providing constructive feedback, and supporting ongoing professional development initiatives (Bitterová, et al. 2014). According to Senge (2006), learning organizations embrace continuous improvement as a core value, enabling schools to adapt to changing educational demands, innovate teaching practices, and improve student outcomes over time.

Leveraging technology for administrative efficiency enables school heads to streamline processes, enhance data management, and improve communication within the school community (Groenewald, et al., 2023). Implementing integrated school management systems, digital communication platforms, and educational software facilitates efficient resource allocation, automates routine tasks, and promotes data-driven decision-making (Malasa, 2007). Technology integration supports principals in managing school operations more effectively, optimizing instructional time, and fostering a technologically proficient learning environment (Lunenburg, 2010).



Empowering school leaders through decentralized management approaches involves delegating authority, promoting autonomy, and distributing decision-making responsibilities across administrative levels (Bitterová, et al. 2014). Decentralization allows principals to respond swiftly to local needs, customize educational programs, and empower teachers to innovate in their classrooms (Aquino, 2001). Research suggests that decentralized management fosters accountability, enhances leadership capacity, and promotes a culture of initiative and responsibility among school leaders and staff (Lunenburg & Ornstein, 2021).

Effective strategies for improving managerial performance of school heads encompass promoting collaborative decision-making, fostering a culture of continuous improvement, leveraging technology for administrative efficiency, and empowering school leaders through decentralized management approaches (Kilag, et al., 2024). These strategies enable principals to enhance organizational effectiveness, optimize resource utilization, and create a supportive learning environment conducive to student success.

Investing in these strategies is crucial for developing resilient, adaptive, and visionary school leaders capable of navigating complex educational landscapes and driving positive change within their schools.

Conclusion:

The role of school heads as educational leaders and managers is pivotal in shaping the quality of education and overall school effectiveness. This study has explored various dimensions of enhancing their managerial performance, focusing on critical competencies, challenges faced, impacts of leadership development programs, and strategies for improvement.

Effective school management necessitates a blend of strong leadership abilities, strategic planning skills, effective communication with stakeholders, financial management acumen, and the ability to foster a positive school culture. These competencies are foundational to creating an environment conducive to learning, fostering innovation, and achieving educational goals (Lunenburg, 2010; Aquino, 2001).

School heads encounter numerous challenges in fulfilling their managerial roles, including balancing administrative duties with instructional leadership responsibilities, navigating external pressures such as budget constraints and policy changes, and managing diverse stakeholder expectations. Addressing these challenges requires resilience, strategic thinking, and effective communication to maintain organizational stability and promote continuous improvement (Senge, 2006; Notman, 2005).

The positive impact of leadership development programs on school heads' managerial performance is evident. Programs such as professional development workshops, mentoring initiatives, and formal leadership training enhance leadership competencies, decision-making skills, and overall effectiveness in managing educational institutions. These initiatives empower school leaders to navigate complexities, foster collaborative environments, and drive positive change within their schools (Malasa, 2007; Bitterová, et al. 2014).

Strategies for improving managerial performance include promoting collaborative decision-making, fostering a culture of continuous improvement, leveraging technology for administrative efficiency, and empowering school leaders through decentralized management approaches. These strategies enable principals to optimize resource allocation, enhance operational efficiency, and create supportive learning environments that foster student success and staff satisfaction (Albano-Abalos, 2006; Lunenburg & Ornstein, 2021).

Enhancing the managerial performance of school heads is essential for advancing educational outcomes and nurturing a positive school culture. By developing and reinforcing critical competencies, addressing challenges proactively, investing in leadership development programs, and implementing effective strategies, schools can cultivate resilient and visionary leaders capable of steering educational institutions toward excellence.

Continued research and implementation of best practices in educational leadership will further support the ongoing professional growth and success of school heads, ultimately benefiting students, educators, and communities alike.

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